

Canada: Unauthorized Kobayashi eye washes and Sante FX eye drops seized from “Kiokii and...” store in Mississauga, ON, and removed from website because they may pose serious health risks

Health Canada is warning consumers about unauthorized Kobayashi eye washes and Sante FX eye drops seized from the store "Kiokii and..." (actual store name) in Mississauga (719 Central Pkwy W, Suite 211), Ontario, and removed from online sale. The products were seized because they are unauthorized and labelled to contain prescription drug ingredients and may pose serious health risks. The affected products are:

Product	Prescription drug on the label
Kobayashi 9 Vitamins (Black)	Labelled in Japanese to contain aminocaproic acid
Kobayashi AL Pollen Allergies (Green)	
Kobayashi Cool (Light Blue)	
Kobayashi Hyaluronic Acid (Orange)	
Kobayashi Non-Coolin (Turquoise/Light Blue)	
Kobayashi Premium Vitamin (Pink)	
Kobayashi Repair (Blue)	
Sante FX Neo	Labelled to contain aminocaproic acid and neostigmine methylsulfate

Selling unauthorized health products in Canada is illegal. Unauthorized health products have not been approved by Health Canada, which means that they have not been assessed for safety, efficacy and quality and may pose a range of serious health risks. For example, they could contain high-risk ingredients, such as prescription drugs, additives or contaminants that may or may not be listed on the label. These ingredients could interact with other medications and foods. In addition, these products may not actually contain the active ingredients that consumers would expect them to contain to help maintain and improve their health.

Prescription drugs should only be used under the advice and supervision of a health care professional because they are used to treat specific conditions and may cause serious side effects.

Please refer to the following website in Health Canada for details:

<http://recalls-rappels.canada.ca/en/alert-recall/unauthorized-kobayashi-eye-washes-and-sante-fx-eye-drops-seized-kiokii-and-store>

In Hong Kong, the above products are not registered pharmaceutical products. Related news was previously issued by Health Canada, and was posted on the Drug Office website since 29 Aug 2017, with the latest update posted on 4 Apr 2023.

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